



**LINE SERVICES**

	Standard VoIP Line	Business VoIP Trunk	Business VoIP Trunk + DDI
<b>DESCRIPTION</b>	A direct telephone line service for use in conjunction with a VoIP telephone or phone adapter (ATA).	A multi-line telephone service used in conjunction with either a VoIP switchboard, or a gateway device connected to a traditional switchboard.	A multi-line telephone service that includes a range of telephone numbers to facilitate direct dialling towards multiple extensions.
<b>FEATURES</b>	<ul style="list-style-type: none"> <li>&gt;&gt; One telephone number</li> <li>&gt;&gt; Call forwarding</li> <li>&gt;&gt; Voice mail</li> <li>&gt;&gt; Two simultaneous calls</li> <li>&gt;&gt; Call waiting (on compatible phones)</li> <li>&gt;&gt; SIP protocol; Multiple codec support</li> </ul>	<ul style="list-style-type: none"> <li>&gt;&gt; One telephone number</li> <li>&gt;&gt; Call forwarding</li> <li>&gt;&gt; Voice mail</li> <li>&gt;&gt; Choice between SIP or IAX2 protocol</li> <li>&gt;&gt; Multiple simultaneous calls (one per channel)</li> <li>&gt;&gt; Multiple codec support</li> </ul>	<ul style="list-style-type: none"> <li>&gt;&gt; Multiple phone numbers with Direct Dial-In</li> <li>&gt;&gt; Call forwarding</li> <li>&gt;&gt; Voice mail</li> <li>&gt;&gt; Multiple simultaneous calls (one per channel)</li> <li>&gt;&gt; Choice between SIP or IAX2 protocol</li> <li>&gt;&gt; Multiple codec support</li> </ul>
<b>REQUIREMENTS</b>	VoIP Telephone; or Analogue Phone Adapter (ATA).	VoIP Switchboard; or VoIP Gateway (FXS or ISDN).	VoIP Switchboard; or VoIP Gateway (ISDN).
<b>SERVICE FEE (MONTHLY)</b>	R49.00 (R42.98+VAT)	R100.00 (R87.72+VAT) for four channels; plus R25.00 (R21.93+VAT) per additional channel	As per Business VoIP Trunk; plus R50.00 (R43.86+VAT) per block of 10 numbers; or R250.00 (R219.30+VAT) per block of 100 numbers.
<b>NOTES:</b>	Charges also apply to outbound calls in accordance with the call rate schedule. No installation fees apply. Service may be cancelled upon 30 days notice. All services require a broadband Internet connection, the cost of which is not included above. Both non-geographic (e.g. 087 550 xxxx) and geographic (e.g. 021 300 xxxx) telephone numbers are available.		

**VALUE-ADDED SERVICES**

	Hosted Switchboard	Teleconferencing	International Numbers
<b>DESCRIPTION</b>	A fully managed and customisable switchboard solution provided on a hosted off-site switchboard.	Instant conferencing of multiple callers.	Phone numbers from various cities world-wide.
<b>FEATURES</b>	<ul style="list-style-type: none"> <li>&gt;&gt; 1 to 90 extensions (spanning one or multiple sites)</li> <li>&gt;&gt; Per-extension voice mail and call forwarding</li> <li>&gt;&gt; Automated attendant (with time-based conditions)</li> <li>&gt;&gt; Call queues</li> </ul>	<ul style="list-style-type: none"> <li>&gt;&gt; Dial-in and dial-out options</li> <li>&gt;&gt; Support for up to 30 participants</li> <li>&gt;&gt; Conference recording</li> <li>&gt;&gt; International access</li> </ul>	<ul style="list-style-type: none"> <li>&gt;&gt; Numbers from hundreds of cities in &gt;60 countries</li> <li>&gt;&gt; International callers pay their local call rate</li> <li>&gt;&gt; No per-minute charges to route the calls to SA</li> <li>&gt;&gt; Up to two simultaneous calls per foreign number</li> </ul>
<b>REQUIREMENTS</b>	VoIP telephones for the extensions; and Business VoIP Trunk; or Business VoIP Trunk + DDI	None	Standard VoIP Line; or Business VoIP Trunk; or Business VoIP Trunk + DDI
<b>SERVICE FEE (MONTHLY)</b>	R250.00 (R219.30+VAT) per 10 extensions; plus cost of Business VoIP Trunk service	Free for dial-in service without recording Pricing for other options available on request	From R100.00 (R87.72+VAT) per number depending on the city