



« switch »
telecom

CALL RATES



PACKAGE 1

Destination	Peak VAT incl.	Peak VAT excl.	Off-Peak VAT incl.	Off-Peak VAT excl.
Switch Telecom	R 0.15	R 0.13	R 0.15	R 0.13
Telkom, Neotel	R 0.43	R 0.38	R 0.30	R 0.26
Vodacom, MTN, Cell-C, Virgin	R 1.20	R 1.05	R 0.97	R 0.85
Select international destinations	R 0.30	R 0.26	R 0.30	R 0.26

All rates are quoted per-minute. Calls charged in 30-second increments with a minimum of 60 seconds. Peak - Monday to Friday 7am to 8pm. Off-Peak - all other times.

COMPARATIVE CALL RATES-PACKAGE1

Destination	Switch	Telkom	Saving	
On Network / Inter-branch	R 0.15	R 0.58	74.1%	Note 1
Local	R 0.43	R 0.43	14.0%	
National	R 0.43	R 0.65	33.8%	
Mobile	R 1.20	R 1.48	18.6%	
United Kingdom – land-line	R 0.30	R 0.80	62.5%	
United Kingdom – mobile	R 1.88	R 2.44	23.0%	

Note 1: Telkom's minimum charge is R 0.65. Saving calculated on an average mix of long and short calls.

SELECT INTERNATIONAL DESTINATIONS

Fixed lines (mobiles excluded) in the following countries:

Australia, Austria, Belgium, Canada, China, France, Germany, Ireland, Netherlands, New Zealand, Portugal, Singapore, Sweden, United Kingdom, U.S.A.

Rates to other international destinations can be looked up at www.switchtel.co.za.

PACKAGE 2

Destination	Peak VAT incl.	Peak VAT excl.	Off-Peak VAT incl.	Off-Peak VAT excl.
Switch Telecom	R 0.17	R 0.15	R 0.17	R 0.15
Telkom, Neotel	R 0.50	R 0.44	R 0.32	R 0.28
Vodacom, MTN, Cell-C, Virgin	R 1.48	R 1.30	R 1.28	R 1.12
Select international destinations	R 0.36	R 0.32	R 0.36	R 0.32

All rates are quoted per-minute. Calls charged per second from the first second. Peak - Monday to Friday 7am to 8pm. Off-Peak - all other times.

COMPARATIVE CALL RATES - PACKAGE 2

Destination	Switch	Telkom	Saving	
On Network / Inter-branch	R 0.17	R 0.58	74.1%	Note 2
Local	R 0.50	R 0.43	14.0%	Note 2
National	R 0.50	R 0.65	33.8%	Note 2
Mobile	R 1.48	R 1.48	18.6%	Note 2
United Kingdom – land-line	R 0.36	R 0.80	62.5%	Note 2
United Kingdom – mobile	R 2.19	R 2.44	23.0%	Note 2

Note 2: Savings are based on both the rates and the benefit of per-second billing.

NOTES

Calls to 0800xxxxxx and emergency service numbers are free of charge.

Calls to 086xxxxxxx are charged at the rate applicable to the network they terminate on.

Calls to directory enquiries and Telkom operator services (10xx) are charged at the Telkom rate.

Calls to other licensed operators can be looked up on www.switchtel.co.za.

These rates are effective 1 March 2010. Call rates may change from time to time.

Please refer to www.switchtel.co.za for the latest rate schedule.